



Valued PYRAMID Clients,

PYRAMID Business Systems has recently been receiving an unusually high number of reported incidents of malware.

What is malware?

("Malware", malicious software, generally encompasses "the bad stuff" - viruses, trojans, ransomware, spyware, adware, nuisanceware, scareware, etc).

Why should I be concerned?

The recent wave of malware falls under the classification of "ransomware". Ransomware is particularly damaging in its ability to encrypt your company or personal data (preventing you from accessing it) and then command a paid ransom to decrypt the data (back to a state in which you can continue to access it). Data encryption occurs on your computer's local C: drive as well as on network shares ("mapped drives").

Warning: There's no proof of assurance that the "bad guys" will actually follow through and decrypt your data after you pay the ransom!

Where does malware come from?

Malware is propagated by both bogus email and by visiting compromised Internet web sites.

Bogus email includes malicious code, spoofed hyperlinks and infected attachments. They appear to be from trusted sources or those you personally know or do business with. These emails seem legitimate but are in fact not.

****** Please be extremely cautious and aware of what email and attachments you are opening and what hyperlinks you are clicking on. Consider the source from which they are sent from. If instincts tell you something doesn't seem right, you are probably right! ******

Best practices for safe browsing advise visiting better known websites as they tend to have the resources to invest heavily in online security.

What can PYRAMID Business Systems do for me?

If you suspect your company's computers or servers have been compromised or infected, please contact Pyramid immediately to discuss your options. We will work with you to attempt to get your technology virus-free and your systems back up and running.

If you have further questions or concerns or would like to receive a network threat assessment, please contact us.